Contents

01  Calls for transforming the statistical sector in Saudi Arabia

02  Brief on the Strategic Transformation Program at GaStat

03  GaStat’s vision, mission, and values

04  GaStats’ products and services in the light of the transformation
Calls for Transformation

Massive developments of new technologies

Various customer needs

Being an independent authority

Revolution in data and information
GaStat is at a Crucial Turning Point at the Moment

One option is to maintain the same tendency and impulse "Business as usual"
GaStat is at a Crucial Turning Point at the Moment

Another option is to undergo a comprehensive change to achieve the following:

- Reaching a high-level of satisfaction among customers and achieving strong and solid collaborations.
- Constantly providing high quality statistics
- Efficient and active workforce
- Healthy work environment and culture

It is time to change
GaStat is at a Crucial Turning Point at the Moment

It is time to change

What does it take to achieve this?

• Setting goals and developing a road map
• Sustained efforts in all departments
• Motivated leaders to achieve change
The Projects of the Transformation Programs are in the Frame of 6 axes, focusing on “Customer” and “Quality”

- **A strategy based on customers**
  - Realign the Authority’s Strategy in line with the overall objectives and reflects clients’ orientation

- **Products and services**
  - Reevaluation of Products and services within the establishment to make sure it is suitable with the existing strategy focusing on customers

- **Processes and Methodology**
  - Determining operating activities required to providing products and services requested by customers

- **IT and Infrastructure**
  - Define the IT and infrastructure needs of the new establishment which are based on customers

- **Culture, Awareness and capacity Building**
  - Improving the culture to follow the objectives which are based on customers and ensuring providing appropriate capabilities through the Human Resources life cycle

- **Governance and Institutional Development**
  - Ensuring the existence of an organizational restructuring and governance, that is necessary for the transformation
The Authority is witnessing a comprehensive transformation process to become a high-performance statistical authority during these two years and a half.

The obligations of transforming into an authority:

1. Refocusing on customers
2. Unleashing capabilities and human capacity
3. Revising the suitability of products, services and processes
4. Building towards continued success

A world-class statistical Authority

February 2016 to August 2018
Our vision, mission and values at GaStat

Vision
Be a world-class, innovative statistical reference for Saudi Arabia’s socio-economic development.

Mission
Provide comprehensive, reliable, up-to-date statistics and value-added services in line with international standards and take the lead in developing a modern statistical sector in order to support decision making.

Values
- Quality
- Customer focus
- Independence
- Professionalism
- Transparency
- Collaboration
The Corporate Governance of the strategic transformation program

Steering Committee Chairman: Transformational Program Steering Board

- Transformational Program Steering Board
- Transformation Enabling Office
- Project Management Office

Transformation Officer (Known as Fund Manager)

- Transformation Officer (Known as Fund Manager)
- Legal Department
- Human Resources
- Functional Units’ Representatives (as needed)
- Communication Secretary

Transformation Project Team

- Taskmaster
- Project Manager
- Support Team

stats.gov.sa
Brief Examples of Some Quick Gains

First:
Fulfill the requirements of the transition towards a general authority:
- Organization structure.
- Regulations and policies.
- New identity.
- Strategic objectives and performance indicators.
- Board governance, etc.

Second:
The Completion of the development of a new strategy for: customers, products, and services.

Third:
Start developing new indicators (e.g., sustainable Development Indicators).

Fourth:
Set up some National projects for implementation (e.g., National Statistics database project, statistical sector enabling project, etc.).

Fifth:
Support the implementation of the Social Development Plan
Huge Projects

Census based on administrative records 2020

National Statistics database

National Sector Observatories for decision makers

Improving the collection mechanisms from the primary source

Enabling the statistical sector in Saudi Arabia
Types of Statistical products and Services at Gastat in light of the Transformation Program
Statistical Data Sources
The products and services provided by GaStat are prepared on the basis of these Sources

**Statistics Sources**  
(data, Information and indicators)

1. Administrative records: This is owned by government entities and ministries, each according to its competence. Usually, this data is only provided in aggregates.

2. Field surveys: Whether a comprehensive counting or a representative samples. These data is owned by the Authority and builds most of its products such as reports, researches and indicators based on it.

3. Unstructured data, researches, studies, social media, etc and this part is under development (Unofficial data source).

**GaStat statistical products**

- Statistics requested internationally (international statistics)
- Country statistics requested on national level (domestic statistics)
- Consultancy Services, spread Knowledge, statistical awareness

*stats.gov.sa*
An Overview of the Available Activities to Improve the Statistical Products and Services

The Main Activities to improve the current situation

10 February 2016

<table>
<thead>
<tr>
<th>Updating the statistical products that are not currently monitored by the authority to respond to both the international and domestic requirements</th>
</tr>
</thead>
<tbody>
<tr>
<td>Developing the principle of seasonal adjustment of the related data and indicators</td>
</tr>
<tr>
<td>Increasing the easy access and use of data and information (Electronic Portal + Interactive Statistical System)</td>
</tr>
<tr>
<td>Updating high-priority services and products according to the foundations of the implementation plan</td>
</tr>
<tr>
<td>Updating medium-priority services and products according to the foundation of the implementation plan</td>
</tr>
<tr>
<td>Updating low-priority services and products</td>
</tr>
<tr>
<td>The project is under implementation</td>
</tr>
<tr>
<td>Setting a plan for implementation</td>
</tr>
<tr>
<td>Starting and recording the extent of progress</td>
</tr>
<tr>
<td>Continuous improvement of the website:</td>
</tr>
<tr>
<td>Improving website design and making it easy to use</td>
</tr>
<tr>
<td>Receiving feedback from customers and taking it into consideration</td>
</tr>
<tr>
<td>Website structure improvement</td>
</tr>
<tr>
<td>Website translation improvement</td>
</tr>
<tr>
<td>Developing website translation and adding English content</td>
</tr>
</tbody>
</table>
Finally, in light of the transformation, GaStat will provide four types of products and services:

1. **Basic products**
   - Statistical data available at GaStat website.

2. **Special Request (Data Available)**
   - Time series of population development in Riyadh Region during the past 5 years.

3. **New Product Request (Needs Research and data collection)**
   - Number of buildings in the Kingdom higher than 200 meters during the past 10 years.

4. **Consultancy and Training Services**
   - Education materials to educate customers on statistical subjects.
Thank you..

stats.gov.sa